

July 11, 2022

Dr. Stephen Perez
Interim President
San Jose State University
One Washington Square
San Jose, CA 95192-0030

Dear President Perez:

This letter serves as formal notification and official record of action taken concerning San Jose State University (SJSU) by the WASC Senior College and University Commission (WSCUC) at its meeting June 24, 2022. This action was taken after consideration of the report of the review team that conducted the Accreditation Visit to San Jose State University April 6 – 8 2022. The Commission also reviewed the institutional report and exhibits submitted by San Jose State University prior to the Offsite Review (OSR), the supplemental materials requested by the team after the OSR, and the institution's June 8, 2022 response to the team report. The Commission appreciated the opportunity to discuss the visit with you and your colleagues Vincent Del Casino Jr, Provost and Senior Vice President for Academic Affairs; Junelyn Pangan Peeples, Vice Provost for Institutional Effectiveness and Strategic Analytics; Pamela Richardson, Chair of Accreditation Review Committee; Jolene Koester, Interim Chancellor of CSU; Lillian Kimbell, Immediate Past Chair, Board of Trustees of CSU; Wenda Fong, Chair, Board of Trustees of CSU. Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's new status with WSCUC.

Actions

1. Receive the Accreditation Visit team report
2. Reaffirm accreditation for a period of six years
3. Schedule the next reaffirmation review with the Offsite Review in fall 2027 and the Accreditation Visit in spring 2028
4. Schedule a Special Visit in spring 2025 to address all requirements in this letter

The Commission commends San Jose State University in particular for the following:

1. Clear commitment of the entire SJSU community to their students, for whom higher education provides transformational opportunities.
2. The widely embraced Transformation 2030 Strategic Plan, which serves as a bridge and set of guideposts for continuing progress during a period of unforeseen leadership transition.

3. Commitment to the local community and region including the development of industry partnerships and distance education programs across Silicon Valley, and their positive impacts on the local and regional workforce.
4. The integration of campus planning with the city in development of the downtown district of San Jose.
5. The resilience of the SJSU staff and their commitment to serving the mission of the institution.
6. The effective training for faculty through the Center for Faculty Development as evidenced during the COVID-19 pandemic and now continuing with enhanced pedagogy.
7. Commitment to the safety of the campus community evidenced through substantial investments in Title IX and related programs.

The Commission requires the institution to respond to the following issues:

1. Engage in a comprehensive assessment of campus climate and develop measurable goals for positive change. (CFRs 2.8, 2.9, 3.1, 3.2, 4.3)
2. Improve shared governance to ensure consultation is inclusive of all stakeholders including faculty, staff, administration, and students. (CFRs 3.1, 4.6)
3. Recruit and retain a chief executive officer to provide effective leadership and promote and ensure stability. (CFRs 3.6, 3.8)
4. The CSU Board of Trustees must exercise appropriate engagement with San Jose State University over institutional integrity, policies, stability of leadership, and accreditation. (CFR3.9)
5. Narrow equity gaps in achievement between URM/non-URM and Pell eligible/non-Pell eligible students. (CFRs 1.4, 2.10, 4.1)
6. Integrate DEI and under-represented student success initiatives across the campus to promote equitable student outcomes. (CFRs 1.4, 2.10, 4.1)
7. Integrate learning outcomes into a more strategic and inclusive planning process with leadership at all levels, faculty, staff, administration, curriculum committees, and assessment coordinators. (CFRs 1.2, 2.2, 2.3, 4.3, 4.4)
8. Assess the ability of institutional research to effect positive change across the institution and focus institutional research efforts to sustainably support student academic success throughout the institution. (CFRs 1.2, 2.10, 4.1, 4.2, 4.3)
9. San Jose State in partnership with CSU System leadership shall conduct a critical review of the Moss Landing Consortium to include:
 - a. developing and implementing long-range strategic plans outlining the support strategy for the Consortium and clarifying the role and expected outcomes of SJSU's participation (CFRs 1.7, 4.1)
 - b. developing and implementing improvements in the meaning, quality, and integrity of degrees and in student support services (CFRs 1.2, 1.6, 1.7, 2.1, 3.1, 3.2, 3.3, 4.3)

In taking this action to reaffirm accreditation, the Commission confirmed that San Jose State University addressed the three Core Commitments and successfully completed the two-stage institutional review process conducted under the 2013 Standards of

Accreditation. In keeping with WSCUC values, San Jose State University should strive for ongoing improvement with adherence to all Standards of Accreditation and their associated CFRs to foster a learning environment that continuously strives for educational excellence and operational effectiveness.

In accordance with Commission policy, a copy of this letter is being sent to the chair of San Jose State's governing board. A copy of this letter is also being sent to Interim Chancellor Koester, California State University. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the San Jose State University's website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the Commission's action letter will also be posted on the WSCUC website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that San Jose State University undertook in preparing for and supporting this accreditation review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,



Jamiene S. Studley
President

JSS/sbh

Cc: Phillip Doolittle, Commission Chair
Junelyn Pangan Peeples, ALO
Wenda Fong, Board Chair
Jolene Koester, Interim Chancellor, California State University
Members of the Accreditation Visit team
Stephanie Huie, Vice President